

Issued: 1 May 2025

Rhythm Investment Product Update

This Product Update is to be read in conjunction with the Rhythm Investment (the Service) Investor Directed Portfolio Service (IDPS) guide dated 1 June 2024 and any other disclosure documents issued by IOOF Investment Services Limited (Service Operator) in connection with the Service.

Removal of Adviser Service Fee type – Advice implementation fee

From July 2025, the **advice implementation fee** (initial or ongoing) will no longer be offered as an adviser service fee type in Rhythm Super. Any advice implementation fee arrangements currently in place will remain in place until the fee arrangement expires.

BPAY facility now available

We've introduced the BPAY facility in IDPS to help you manage your client accounts more efficiently and enable you to process payments to third-parties via BPAY.

This new payment method can be used once a client has accepted the terms and conditions available in InvestorHUB and any payments to new billers will require consent from your client. To get started, navigate to the new withdrawal page in AdviserHUB.

Any questions?

If you have any questions, please:

- call Customer Services on 1300 319 363
- email rhythm@hub24.com.au

This Product Update has been prepared on behalf of IOOF Investment Services Limited (IISL), ABN 80 007 350 405, AFSL 230703 as Service Operator of Rhythm Investment (the Service) based on information that is believed to be accurate and reliable at the time of publication. IISL has appointed HUB24 Custodial Services Ltd (HUB24) ABN 94 073 633 664 AFSL 239 122 as the administrator and custodian of the Service and whilst every effort has been made to ensure that this information is accurate, current and complete, we do not give any warranty of accuracy, reliability or completeness, nor accept any responsibility for any errors or omissions (including by reason of negligence) and shall not be liable for any loss or damage in connection with any use of, or reliance on, the information provided. Any information is general information only and does not take into account your individual objectives, financial circumstances or needs. You should assess whether the information is appropriate for you. IISL is part of the Insignia Financial Group of companies, comprising Insignia Financial Ltd and its related bodies corporate.