



# IOOF

## End of financial year processing deadlines

With the end of financial year approaching, we've put together a summary of our important processing deadlines. Please ensure your contributions, including the contributions schedule data file and payment, arrive at IOOF by these deadlines to ensure they are processed in the correct financial year.

Type	Needs to be received by IOOF before	Further information
In-specie transfers	5:00pm AEST Friday 14 May 2021	<b>NOTE</b> – In-specie transfers also include IOOF Pursuit to eXpand and IOOF Essential transfers. Managed investments can take up to five weeks to finalise and listed investments up to five working days.
Interdivisional transfer (IDT)	5:00pm AEST Friday 4 June 2021	Interdivisional transfers include transfers within the same product suite eg. IOOF Pursuit to IOOF Pursuit. Transfers from IOOF Pursuit to eXpand are not included.
Withdrawals to individuals or rollovers to other super funds	5:00pm AEST Friday 4 June 2021	To allow payment before 30 June, withdrawal requests should be received by close of business 4 June 2021. We are reliant on investment manager unit pricing however we will endeavor to meet client expectations.
Contributions using a clearing house, such as super guarantee, salary sacrifice and other contributions to employees' superannuation funds.	2:00pm AEST Wednesday 16 June 2021 for Transact Choice of Fund Members 2:00pm AEST Wednesday 23 June 2021 for Transact Default Fund Members	Clearing houses can take up to 10 business days or more to pay contributions from the date of lodgement, especially 'choice of fund' contributions. Therefore, employers should allow sufficient lead time to ensure the contributions are received by IOOF by the cut-off date.
Contributions by cheque	Wednesday 30 June 2021	Cheques must be either hand delivered by 12pm or mailed with sufficient time to reach IOOF before the cut-off time. All IOOF Offices are open right now, however we are monitoring Government advice on the COVID 19 Pandemic. Any changes to our opening hours will be added to the Coronavirus Hub on our website <a href="https://www.ioof.com.au/about-us/news-and-updates/coronavirus-news">https://www.ioof.com.au/about-us/news-and-updates/coronavirus-news</a>
Contributions by BPAY®	5:00pm AEST Wednesday 30 June 2021	Check with the BPAY® provider for information about their processing turnarounds, as payments may take some time to be transferred to IOOF.

® Registered to BPAY Pty Ltd | ABN 69 079 137 518

There will be a separate transaction freeze period to support the migration to IOOF Essential & eXpand. The freeze period will mean a temporary suspension on withdrawals, contributions, transfers and trade instructions. From 13 June, the transaction freeze period will end, and all new transactions will be processed into the new account and dates listed above will apply. For more information on the migration, transactions and the products included please refer to [www.ioof.com.au/evolve](http://www.ioof.com.au/evolve)

## Locations

Our staff will be available to accept end of financial year contributions, deposits and applications at the following locations:

<b>By post</b>	GPO Box 264, Melbourne VIC 3001
<b>Melbourne</b>	Level 6, 161 Collins St, Melbourne
<b>Hobart</b>	Level 9, 59 Liverpool Street, Hobart
<b>Sydney</b>	The Bond, Level 3, 30 Hickson Road, Millers Point
<b>Brisbane</b>	Level 11, 200 Mary Street, Brisbane
<b>Perth</b>	Central Park, Level 28, 152–158 St Georges Tce, Perth
<b>Adelaide</b>	Level 1, 44 Pirie Street, Adelaide

All IOOF Offices are open, however we are monitoring Government advice on the COVID-19 Pandemic. Any changes to our opening hours will be added to the Coronavirus Hub on our website <https://www.ioof.com.au/about-us/news-and-updates/coronavirus-news>

**For more information, please speak to your financial adviser or the ClientFirst team on 1800 913 118 or email [clientfirst@ioof.com.au](mailto:clientfirst@ioof.com.au)**